

# The County

FALL 2017  
**Line**

## Laurie Colton promoted to Retail Services and Training Manager



The County Federal Credit Union is pleased to announce that Laurie Colton has been promoted to the newly created position of Retail Services and Training Manager. "Laurie joined the Credit Union 24 years ago as a part time teller at the then Sawyer Road Branch in Caribou. A lot has changed since then and we can't think of a better fit for this newly created position", said Ryan Ellsworth, President and CEO. "The County Federal Credit Union has had the good fortune of experiencing very good growth over the last few years and we felt it was time that we expand our staff to include an individual who can be dedicated specifically to overseeing the branches and perform the duties of Training Manager for the organization. The Retail Service and Training Manager will assume a strategic role in the management of The County Federal Credit Union branch operations. The primary day-to-day responsibilities are to: oversee and monitor the quality of the delivery of services to members through Branch Managers, Member Service Representatives and Head Tellers; achieve the organizations branch related goals and objectives; participate in development and implementation of organizational strategic plans and to increase the satisfaction of our member's overall experience with improved delivery of our products and services through the branch network. Laurie

will also oversee the training department and evaluate overall employee effectiveness and performance through the application of individual and group training techniques and programs. With Laurie's longevity with the organization and her versatility of duties performed while here, she knows and understands how best to deliver all the various tasks needed to best serve our members."

"I am excited to take on the challenges of this new position and working closely with the entire staff to bring a higher level of service to our members," said Colton. "I look forward to developing a strong training program for our employees and making our credit union an even better place to work and do business. I'm eager to work with the team to improve each member's experience and show them why The County Federal Credit Union is the best place to do business. Colton majored in Business Administration at Husson University and continued her education and graduated from CUNA Mortgage Lending. Laurie has worked at The County Federal Credit Union her entire professional career. Originally from Fortuna, California she now resides in Caribou with her husband Brian and daughter Meaghan.

## Stacy Edgecomb promoted to Fort Fairfield Branch Manager



The County Federal Credit Union is pleased to announce that Stacy Edgecomb has been promoted to Branch Manager in Fort Fairfield. "Stacy joined the Credit Union twenty three years ago as a part-time teller", said Dan Bagley, Executive Vice President. "In that time she has assumed several duties, titles and promotions with the most recent title of Marketing and Human Resource Officer. Stacy's skillset, knowledge of our products, her natural way of helping our membership, along with Fort Fairfield being Stacy's hometown, made this promotion a very easy decision."

"I am excited to be working in my hometown," said Edgecomb. "I look forward to seeing familiar faces as well

as new ones. I have a great staff here in Fort Fairfield and we are ready to take care of your financial needs. My goal is to continue to grow our deposits and loan portfolio in the Fort Fairfield branch. I encourage the community to stop in and experience the Credit Union difference." Over her professional career she has participated in several trainings for the industry, received many certifications and has been an active member of the Maine Credit Union's Marketing Council, Human Resources Council, the Campaign to End Hunger in Maine and the Fort Fairfield Chamber of Commerce to name a few. Stacy resides in Fort Fairfield with her daughters Sara and Sadie.

Stop by any branch on Thursday October 19<sup>th</sup> for refreshments on ICU Day.



CountyFCU.org

Operations Center  
110 Carmichael Street  
Presque Isle, ME 04769  
(207) 554-4700  
Fax (207) 554-4004

Caribou Office  
82 Bennett Dr  
Caribou, ME 04736  
(207) 498-8756  
Fax (207) 498-4109

Presque Isle Office  
776 Main Street  
Presque Isle, ME 04769  
(207) 768-5051  
Fax (207) 768-5267

Fort Fairfield Office  
232 Main Street  
Fort Fairfield, ME 04742  
(207) 472-5710  
Fax (207) 472-1140

Houlton Office  
247 North Street  
Houlton, ME 04730  
(207) 532-7325  
Fax (207) 532-7658

## New Faces



**Jana Shaw**  
Loan Officer  
Caribou



**Gem Babin**  
Teller Caribou



**Veronica Dougherty**  
Member Service  
Center Representative  
Caribou



**Jennifer Rossignol**  
Teller Houlton



**Brynn Staples**  
Teller - Presque Isle

# Celebrate International Credit Union Day October 19th

Credit unions everywhere are going to celebrate October 19. It's International Credit Union Day—an opportunity to raise community awareness and recognize the dedicated service provided by the people who work in your CU. Why earmark a day to honor 57,000 nonprofit financial cooperatives with members on every continent except Antarctica? Well, consider this:

- **Credit unions are democratic.** We're owned and run by members like you. One member, one vote.
- **Membership is open.** It's easy to join a CU. In most cases, you can become part of a credit union by living in the local community.
- **We don't discriminate.** CU members can be of any race, creed, color, gender, or ethnicity. Tall or short, young or old, everyone's welcome.

• **Lower overhead means better deals for members.**

As member-owned cooperatives, CUs don't have heaps of highly paid executives or a zillion branches. That helps keep costs down, so CUs' rates on loans and savings are often better than you can find elsewhere.

- **The more successful the CU, the more its members benefit.** Your CU's earnings are reinvested in lending to members and better pricing, instead of being paid to outside shareholders.

On October 19, CUs around the world will be honoring International Credit Union Day. If you notice we're in extra-good spirits that day, don't be surprised. It's not every day we get to celebrate ourselves.



### Holiday Closings

Columbus Day  
Monday, October 9

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Veterans Day  
Saturday, November 11

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Thanksgiving  
Thursday, November 23

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Christmas  
Monday, December 25

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New Year's Day  
Monday, January 1

## Is Your Auto Loan With Another Lender?

WE'LL LOWER  
YOUR RATE  
BY AT LEAST

GIVE YOU  
1% plus \$150  
or  
\$15  
CASH

WE'LL GIVE YOU  
IF WE CAN'T  
BEAT  
YOUR CURRENT RATE

Drive Down  
Your Rate  
the entire  
Month of  
October

RVs,  
Campers,  
ATVs,  
Motorcycles  
Snowmobiles  
&  
Compact Tractors  
too!

\*Annual Percentage Rate. Minimum interest rate of 1.50% APR and loan amount of \$7,500. All applications are subject to credit approval. For example, a five-year loan at 2.49% APR would result in 60 monthly payments of \$17.75 per \$1,000 borrowed. \$150.00 cash incentive based on loan approval and closing. \$15.00 cash incentive based on loan denial or inability to save the member at least 1.00% APR. Loans currently financed at The County Federal Credit Union (CFCU) are excluded from this offer. Offer does not include title fee or lenders single interest. Offer valid from October 1 to October 31, 2017. Applicants must have or obtain at the time of closing 2 of the following products or services: a checking account with CFCU, an automatic loan payment, on-line banking w/ e-Statements or VISA Debit Card.

**THE COUNTY  
FEDERAL  
CREDIT UNION**  
**CountyFCU.org**

Your savings federally insured to at least \$250,000  
and backed by the full faith and credit of the United States Government  
**NCUA**  
National Credit Union Administration, a U.S. Government Agency