

The County

Summer 2021

Line

Your Credit Union Awards Scholarships

The County Federal Credit Union recently awarded \$1,000 scholarships to graduating seniors within the credit union's field of membership.

Joel Carmichael – Greater Houlton Christian Academy will attend Thomas College - Cyber Security

Emma Drew - Hodgdon High School will attend Husson University - Business Administration

Rhylee Kinney - Presque Isle High School will attend University of Maine at Presque Isle - Criminal Justice

Jude Mosher - Presque Isle High School will attend Western Michigan University – Sports Management

Alex Picard - Caribou High School will attend University of Maine at Orono - Computer Engineering

Abigail St. Peter - Caribou High School will attend University of Maine at Orono – Nursing

Amanda Winslow - Presque Isle High School will attend Thomas College - Mathematics & Actuarial Science

Madison Zeigler - Caribou High School will attend Husson University - Physical Therapy

Carter Quist - Caribou High School will attend Northern Maine Community College - Construction

For 2021, The County awarded 8 members college scholarships. The credit union philosophy of 'People Helping People' is alive and well at The County Federal Credit Union. Over the past 23 years, The County has awarded over \$130,000 in scholarship money to local students.



A message from the President/CEO,

The months leading up to the merger with Penobscot County FCU on January 1, 2021, were eye-opening, exciting, fast-paced, and rewarding, all at the same time. Since January 1st, we have set a course and have been working overtime to merge our member data core systems on October 1st. Through this entire process, and going forward, I must give credit to the entire team that is making this transition happen. They have worked tirelessly to provide you the best value from your credit union while ensuring that we continue to grow and thrive in this ever-changing financial services environment.

While we have spent much time working on updating, upgrading, and training at our branches in Bangor, Howland, and Old Town, we have not forgotten the people that got us where we are today, you. In the next couple of months, you will see a major upgrade to your online banking experience.

Why a new Online Banking interface? In keeping with our promise to provide financial services that enhance and simplify your financial life, we have selected a much more user-friendly omni-channel digital banking platform. County MoGO mobile banking will still have its safe, easy-to-navigate look and feel, however, our Online Banking platform aims to bring you the next generation of digital banking services with enhanced security features.

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CountyFCU.org

Serving Aroostook,
Penobscot and Piscataquis Counties

Branches in:

Bangor • Caribou • Fort Fairfield • Houlton
Howland • Mars Hill • Old Town • Presque Isle



Penobscot
County

A branch of
THE COUNTY FEDERAL CREDIT UNION

PenobscotFCU.com

New Faces



Logan
MSR New Accts. & Lending
Bangor



Jaida
Part-Time Teller
Caribou



Melisa
Part-Time Teller
Caribou



Francis
Part-Time Teller
Fort Fairfield



Lynn
Part-Time Teller
Houlton



Leah
Member Relations Spec.
Howland

Promotions



Alex
MSC Representative
Caribou



Samantha
Full-Time Teller
Caribou



Bree
Full-Time Teller
Presque Isle



Maia
Full-Time Teller
Houlton



Tess
Branch Manager
Howland



Cassidy
Full-Time Float Teller
Northern Branches



Kim
MSR Lending
Old Town



Jesus
MSR New Accounts & Lending
Old Town

Message (continued from other side)

The new Online Banking interface will feature:

- Card Controls to assist you with unauthorized use of your debit card
- Push Notifications – account activity text messages to your cell phone
- Advanced Security Controls
- The ability to manage multiple Credit Union memberships with one sign-on
- Electronic Loan Application Submission
- The ability to update your contact information online

Our Online Banking UPGRADE will launch in August, at which time, Online Banking and County MoGO users, will need to RE-REGISTER themselves by going to CountyFCU.org or using our County MoGO mobile banking app. To ensure a smooth transition and re-registration process with minimal interruption to your digital banking experience, it is critical that we have your most current and up-to-date contact information in our system. Please verify either online, at one of our branches, or with our Member Service Center (1-877-318-3838), that we have your current email address, phone number, and cell phone number. Doing so now will ensure your re-registration for Online Banking will go smoothly in August when the new platform goes live.

As we move closer to the upgrade, we are committed to keeping you informed of the progress with emails, social media, and information on our website. Thank you so much for your trust, patience, and confidence you have placed in us. Do not hesitate to contact us should you have questions or concerns and please know serving you and working in your best interest is part of our promise to you.

Ryan Ellsworth
President & CEO

Looking for Adventure?

- Little or No Downpayment*
- Quick Turnaround



Make buying your adventure a reality!

Tell the Dealer you want to finance with The County!

*For qualified borrowers

Holiday Closings

Independence Day
Celebrated Monday,
July 5th

Labor Day
Monday, September 6th

Your savings federally insured to at least \$250,000 and backed by the full faith and credit of the United States Government

NCUA

National Credit Union Administration, a U.S. Government Agency

CountyFCU.org

Member Appreciation Days

Pick up your coupon for \$5 of Ice Cream on us!
We will be passing them out one day only at each Branch Location.

On Monday, August 9th
we will be passing out coupons at our Mars Hill Branch

On Tuesday, August 10th
we will be passing out coupons at our Fort Fairfield Branch

Wednesday, August 11th
we will be passing out coupons at our Caribou Branch

Thursday, August 12th
we will be passing out coupons at our Houlton Branch

On Friday, August 13th
we will be passing out coupons at our Presque Isle Branch

Just a little Thank You for being a member!

One Coupon per Member. Members must be present at the branch to receive one. Redeemable at listed ice cream restaurants and vendors. List will be announced at a later date.

